

Cyber Central Ltd - Privacy Policy

This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

Topics:

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- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing What are your data protection rights?
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What data do we collect?

Our Company collects the following data:

Personal identification information (Name, email address, phone number, etc.)

Customer computer data (documents, photos, etc.) from data recovery jobs.

How do we collect your data?

You directly provide Our Company with all of the data we collect. We collect data and process data when you:

- Book in of repair of computer
- Purchase of a computer
- Organise a Callout

How will we use your data?

Our Company collects your data so that we can:

- Manage your account.
- Manage your repairs.

Our Company does not share your data with any partner companies or any other companies.

When Our Company processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

How do we store your data?

Our Company securely stores your data in an encrypted database, stored on site and backed up to a secure offsite location.

Customer computer data (documents, photos etc.) is kept for no more than 3 months.

Marketing

We currently do not use your data for marketing.

What are your data protection rights?

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- The right to access - You have the right to request Our Company for copies of your personal data. We may charge you a small fee for this service.
- The right to rectification - You have the right to request that Our Company correct any information you believe is inaccurate. You also have the right to request Our Company to complete information you believe is incomplete.
- The right to erasure - You have the right to request that Our Company erase your personal data, under certain conditions.
- The right to restrict processing - You have the right to request that Our Company restrict the processing of your personal data, under certain conditions.
- The right to object to processing - You have the right to object to Our Company's processing of your personal data, under certain conditions.
- The right to data portability - You have the right to request that Our Company transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: sales@cybercentral.biz

Call us at: 01843 867 121

Or write to us: Cyber Central Ltd, 22 St Peters Park Road, Broadstairs, CT10 2BL

What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org.

How do we use cookies?

Our Company does not use cookies to store any of your data.

What types of cookies do we use?

There are a number of different types of cookies, however, our website does not use any of them.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Our Company website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Our Company keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 26 June 2020.

How to contact us

If you have any questions about Our Company's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: sales@cybercentral.biz

Call us: 01843 867 121

Or write to us at: Cyber Central Ltd, 22 St Peters Park Road, Broadstairs, CT10 2BL

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Our Company has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

ico.org.uk